

Cancellation & Refund Policy

Effective prior to 3/1/2026

At Pride Adventure Travel, we understand that plans can change. To provide flexibility while maintaining the quality and organization of our trips, we have outlined our cancellation and refund policies below. Please note that certain fees and conditions apply based on the timing of your cancellation and the type of trip. Additionally, we have introduced a payment policy to clarify associated transaction fees.

Payment Policy:

- **Credit Card Payments:** A **5% transaction fee** will be deducted from any refunds issued to credit cards. This fee covers the cost of processing the refund through the credit card payment system and will be applied in addition to any cancellation or non-refundable fees.
- **ACH/Checking Transactions:** No transaction fees apply to refunds issued via ACH or checking. We encourage these payment methods to avoid additional fees.

Refund Policy for Cancellations:

For international trips:

- 0-90 days prior to the trip: Cancellations are non-refundable. We recommend that travelers obtain trip insurance to protect against unforeseen circumstances.
- 91-180 days prior to the trip: Refunds will result in 85% of the total payment refunded or a \$350 fee, whichever is less. This fee covers all associated transfers and administrative costs.
- 181+ days prior to the trip: Refunds will be 100% of the payment after deducting a \$150 non-refundable fee.

For domestic trips:

- 0-90 days prior to the trip: Cancellations are non-refundable, and travelers are required to have trip insurance.
- 91+ days prior to the trip: Refunds will be 100% of the payment after deducting a \$100 non-refundable fee.

Additional Details

- **Non-refundable Fees:** Any government or vendor fees (e.g., permits or deposits) that are non-refundable and non-transferable will not be refunded. These will be detailed in the trip details/dossier.
- **Trip Insurance:** We strongly recommend purchasing trip insurance to protect your investment against unexpected changes or emergencies that can cause a cancellation.